

## GENERAL BUSINESS REGULATIONS PROCREDIT BANK A.D. BELGRADE APPLICABLE TO BUSINESS WITH PRIVATE INDIVIDUALS - SECTION REGULATING DEPOSITS

### 1. GENERAL PROVISIONS

A deposit is a monetary obligation of the Bank, in either RSD or foreign currency (FX), arising from the deposit of funds into a current or another monetary account, giving rise to the legal or contractual obligation of the Bank to return funds. The terms of deposit acceptance, rights, and obligations of the Bank and the client are regulated via the Deposit Agreement. The Bank pays interest to clients who deposit funds with the Bank at a rate determined in the agreement and the General Business Regulations. An integral part of these General Business Regulations is the Price List for Private Individuals (Pls) - interest rates on savings (hereinafter: the Price List - Annex 3).

### 2. Deposit type and period for which the Bank accepts the deposit

The Bank opens and maintains both non-dedicated and dedicated accounts. Savings services are primarily offered to clients who have an open account held with the Bank. The client may submit the Term Deposit Application Form and FlexSave Application Form via eBanking.

Deposit accounts may be in the domestic (RSD) or in FX (EUR, USD) currencies. The Bank does not index the deposits of private individuals.

Savings for private individuals may be in the form of FlexSave or Classic Savings.

The effective interest rate (EIR) provided in the Price List for Pls for FX savings are net and income tax are deducted from capital in accordance with the Law on Personal Income Tax. Interest rates on RSD savings are net and exempt from tax. A Term Deposit is the deposit of funds for an exact period of time. The period of the Term Deposit starts the day the funds are deposited onto the deposit account and ends the last day of the agreed duration of the term deposit.

If the client chooses the option of automatically extending a non-dedicated Term Deposit, the principal shall automatically be renewed for the same term upon expiration of the Term Deposit, at the prevailing interest rate on the day of automatic renewal, and the accrued interest shall be transferred to the client's current account. Upon the client's request, the amount of accrued interest credited to the current account can be added to the principal on the Term Deposit account.

In the case of a dedicated Term Deposit for FlexFund (overdraft) and credit cards, the principal shall automatically be renewed for the same term upon the deposit's expiration, at the prevailing interest rate on the day of automatic renewal, and the due interest shall be transferred to the client's current account.

In these cases, the deposit shall be treated as a new Term Deposit with the same (existing) account number.

If the client does not wish for the automatic renewal of the non-dedicated Term Deposit, upon expiration of said deposit, both the principal and interest shall be transferred to the client's current account on the day of maturity.

In the event that the client does not desire to automatically renew the Term Deposit for a FlexFund (overdraft) and credit cards after the expiry of the Term Deposit, both the principal and interest shall be transferred to the client's current account after a period of 30 days from the day of returning the primary and all additional cards issued in accordance with the provisions of the Primary Agreement and complete settlement of the client's obligations toward the Bank arising under the Primary Agreement.

The Bank agrees a non-dedicated Term Deposit with the client for periods of 3, 6, 9, 12, 18, 25, or 36 months for private individuals, while the term for dedicated deposits is agreed upon in accordance with the maturity of the underlying transaction for which the dedicated deposit has been deposited.

In the case of automatic renewal of non-dedicated Term Deposits, and dedicated deposits on a FlexFund (overdraft) and credit cards, the Bank shall inform the client of the renewal term on the Deposit Agreement and the new interest rate no later than 15 days prior to the expiration of the Term Deposit. The client has the right to terminate the agreement within 30 days from the date of receiving this information, without any fees and with the interest agreed for the expired Term Deposit period.

The Bank has the right not to extend the Term Deposit, and it is obliged to inform the client in writing, no later than 15 days prior to the expiration of the Term Deposit of this decision. In this case, the client is entitled to the interest agreed for the expired Term Deposit period.

### 3. The minimum amount of funds that the Bank accepts as a deposit and the currencies in which the client can make such deposits

The minimum amount of funds for Pls that the Bank accepts as a deposit in the Classic Savings account is EUR 1,000, USD 1,000, or RSD 100,000.

There is no specified minimum amount for FlexSave.

There is no specified minimum amount for a dedicated Term Deposit.

The Bank reserves the right not to accept deposits exceeding EUR 1,000,000.00.

Any deviation from standard conditions shall require special approval of the Bank, in accordance with authorisation.

### 4. Types of nominal interest rates applied by the Bank to deposits

The nominal interest rate on a Term Deposit is fixed and cannot be changed during the agreed term of the deposit. For deposits with contracted automatic renewal, the Bank calculates interest for each new renewal period at the nominal interest rate defined for each specific period, and the amount and currency specified in the Price List for Pls valid on the first day of the specific period.

## 5. Range of Nominal Interest Rates per annum

The nominal annual interest rate is expressed in gross terms, on an annual basis, and shall depend on the type of deposit, currency, and the term for which the funds are deposited with the Bank.

The Bank informs the client that the annual nominal interest rate for deposits is provided in the Price List for Pls.

On behalf of and at the client's expense, in accordance with the Law on Personal Income Tax, the Bank calculates and pays tax on interest income, with the exception of interest on RSD-denominated funds that are savings and other types of deposits, Term Deposits or sight/demand deposits, by deducting from the gross accrued interest amount. If the applicable legal regulations stipulate that these types of income are exempt from taxation, the Bank shall not calculate and pay tax in accordance with the law.

For amounts over EUR 1,000,000.00, the interest rate is determined in agreement with the Bank within the range of ProCredit Bank's annual nominal interest rates.

## 6. Method of interest calculation and accrual

The Bank shall calculate and pay out the interest by applying the simple (straight-line) method of calculation, by applying the actual number of days in the month in relation to a year which includes 365/366 days. Interest shall be calculated per annum, starting from the day the deposit is made onto the deposit account until the maturity date, and shall be accrued monthly, at the end of each calendar month, and shall be transferred to the client's current account held at the Bank.

## 7. Manner and conditions under which clients may access deposit funds

In concluding a Term Deposit Agreement, the client undertakes to deposit the agreed amount of funds for a specific period onto the account held at the Bank. The duration of the Term Deposit, that is, the dates the Term Deposit starts and expires, are determined in the concluded agreement.

The Term Deposit ceases upon the expiration of the agreed term or if terminated prematurely by either of the contracting parties (and in the case of deactivation of the service by the client through the Web application)

The client has the right to early withdrawal of their funds during the term of this agreement, before the expiration of the agreed Term Deposit period. The client shall inform the Bank of the intention of early withdrawal of funds in writing, including via eBanking or by submitting a signed request for closure via e-mail.

For the term of the FlexSave, the client has the right to access 100% of the initially deposited amount. The client has the right to pay in additional funds into the account for the term of the agreement, in that, the client has the right to freely dispose of these funds, without limitation. The client has the right to early withdrawal of their funds during the term of an individual FlexSave Agreement prior to the agreed maturity date, with the accrual of interest calculated up to the agreement termination date.

For Classic Savings, the client has the right to early withdrawal of their funds during the term of an individual agreement prior to the agreed maturity date. In this case, the Bank shall reduce the principal by the amount of interest previously calculated, accrued, and made available to the client, in their current account, on a monthly basis.

The client cannot close the account of a dedicated Term Deposit prior to the expiration of the agreed term envisaged in the agreement concluded between the Bank and the client.

A detailed definition of rights and obligations between the client and the Bank shall be governed by each individual agreement.

## 8. Types and amounts i.e., the range of all fees and other costs that are included in the calculation of the effective interest rate and borne by the client

In calculating the effective interest rate, in addition to the nominal interest rate and the term of the deposit, the Bank shall include the following, in accordance with the bylaws of the National Bank of Serbia:

- The cost of opening and maintaining a current account / basic / total account, if not charged during another services utilised by the client,
- income tax on interest (only on FX savings).

Types and amounts of all fees and other costs provided in the Price List are variable and shall be determined quarterly, in accordance with the provisions of the General Business Regulations.

## 9. Amount of the insured deposit

At the time of adoption of the General Business Regulations, the provisions of the Law on Deposit Insurance envisages that in the event that bankruptcy or liquidation proceedings are initiated against the Bank, the Deposit Insurance Agency shall pay the amount of the insured deposit up to EUR 50,000.00 per depositor in the Bank, through a payer bank. The amount shall be paid on the grounds of the following deposits: insured RSD deposits according to the official middle exchange rate of the RSD to the EUR on the date of initiation of bankruptcy or liquidation proceedings against the Bank, insured deposits in the EUR and other foreign currencies deposited in other currencies (other than the EUR), converted into the EUR according to the exchange rate of the EUR to each individual currency in which the deposits are made, calculated at the official middle exchange rate of the RSD to the EUR on the date of initiation of bankruptcy or liquidation proceedings against the Bank.

**10. Jurisdiction to enact**

the General Business Regulations of the Bank and their amendments is vested in the Board of Directors, as well as another body in accordance with the authorisation of the Board of Directors.

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